THE STAY MADE SOLUTIONS INC.

Website Terms and Conditions & Privacy Policy

Last Revised: October 2026

1. ACCEPTANCE OF TERMS AND CONDITIONS

1.1 Binding Agreement. This Client Agreement constitutes a legally binding agreement and is entered into by and between you and The Stay Made Solutions Inc. o/a The Stay Made ("we", "us", "our") so please read them carefully. This Client Agreement, together with any documents and/or additional terms they expressly incorporate by reference (collectively, the "Agreement"), governs your use of our Services (as defined below).

You may contact us at info@thestaymade.com.

1.2 Acceptance. By using or receiving any of our Services, or by clicking a button or checking a box indicating that you accept this Agreement, you accept and agree to be bound and comply with these terms and our Privacy Policy below. If you do not agree to these terms or the Privacy Policy, you must not access, use, order, or receive any of the Services.

1.3 Age of Majority. You represent and warrant that you are the legal age of majority under applicable law to form a binding contract with The Stay Made Solutions Inc. If you do not meet this requirement, you must not enter into this Agreement.

1.4 Entity. If you are using, purchasing, or receiving any of the Services on behalf of an entity, then you represent and warrant that you: (i) are an authorized representative or agent of that entity with the authority to bind such entity to these terms; and (ii) agree to these terms on behalf of such entity. In such a circumstance, the words "you" and "your" as used in these terms will refer to and apply to both that entity and you personally.

2. INFORMATION SECURITY

2.1 Registration. To proceed with our Services, you must first complete the onboarding process to create your file, which may involve: (a) providing contact information, such as your name, phone number, address, and email address; (b) providing specific property information for the requested listing; (c) providing payment and billing information; and (d) and providing us with any other information we request during the onboarding process.

2.2 Phone Number. By providing us with a phone number, you consent to receive calls and text-messages (SMS) from us and our affiliates regarding the Services. Standard rates apply. Subject to reasonable processing times, you may opt-out of these communications by using the unsubscribe mechanism provided to you.

2.3 File Deletion. You may delete your file by emailing us at info@thestaymade.com with your deletion request and following the instructions we provide you. However, your file deletion request will not be completed until all of your outstanding Services have been paid for or cancelled in accordance with this Agreement.

3. RELIANCE

3.1 No Professional Advice. The content we provide is for general informational purposes only. It does not constitute legal, business, or financial advice and should not be relied upon as such.

3.2 Availability. We do not represent, warrant or guarantee in any way our website's continued availability at all times or uninterrupted use by you of our website. You acknowledge that access and use of our website may be subject to bugs, malfunctions, delays, and downtime. You recognize that, due to the nature of the internet and electronic devices, your access and use of our website may be inhibited or affected by factors outside of our control.

3.3 Accuracy of Content. Although we work to provide you with accurate content, mistakes sometimes happen and we do not warrant that any content is or remains available, accurate, complete and up to date, free from bugs, errors or omissions or fit or suitable for any purpose. If we discover any material errors, we will email or phone you with a correction at the email address or phone number you have associated with your File. You agree you are responsible for checking your email to confirm if any corrections have been sent to you.

4. INTELLECTUAL PROPERTY

4.1 Trademarks. The Stay Made Solutions Inc. and related words and logos, as well as the names of other products or services of The Stay Made Solutions Inc., are trade names, trade-marks or registered trademarks of The Stay Made Solutions Inc. The names of other companies, products or services referred to in the Services may be the trademarks of their respective owners. Any unauthorized use of any of these trade names or trademarks is prohibited.

4.2 Copyrights. All contents of this website and works of authorship provided as part of the Services are Copyright © 2026, The Stay Made Solutions Inc. or its licensors, except as otherwise indicated in writing. All rights reserved.

4.3 No Reproduction. Any copying or reproduction of these materials for commercial purposes without the permission of The Stay Made Solutions Inc.is prohibited. The distribution, re-transmission, republication, modification, reverse engineering, sale or other exploitation of this website or any of the contents of the Services without the permission of The Stay Made Solutions Inc. is also prohibited.

5. THIRD-PARTY WEBSITES, CONTENT, AND SERVICES

5.1 Third-Party Content. From time to time we may link to other websites or provide third-party content through the Services solely as a convenience to you. The provision of this content does not imply an endorsement of any linked websites or an affiliation with their owners or operators. The Stay Made Solutions Inc. has no control over the content of any linked website and your use of such website may be subject to a third-party’s terms and conditions and privacy policy. The content on third-party websites is the sole responsibility of the owner or operator of the linked website.

5.2 Third-Party Services. The Services will be made available through third party providers. We do not control such third parties. When accessing the Services through a third party, your use of the Services may also be subject to the terms and conditions, and privacy policy, of such third party. We do not warrant, endorse, guarantee, provide any conditions, warranties, or representations, or assume any responsibility or liability for any information, content, product, or service advertised, offered, made available, or performed by any third party unless we expressly say so and we will not be a party to any transaction that you may enter into with any such third party.

6. PRIVACY POLICY

The *Personal Information Protection and Electronic Documents Act* (PIPEDA) and the *Personal Information Protection Act* [SBC 2003] regulates the way private sector organizations within British Columbia, Canada collect, use, keep, secure, and disclose Personal Information. “Personal Information” means any factual or subjective information about an identifiable individual.

We respect the privacy of our website visitors. This Privacy Policy is intended to inform you of our policies and practices regarding the collection, use, and disclosure of Personal Information you submit to us or which we gather when you visit our website or use our services and software (such services, web-based application, software, platform, content, and website, will be collectively referred to as the “Services”).

We aim to maintain the confidentiality of your information and recognize our obligations concerning the Personal Information of all individuals that we collect, use, or disclose.

6.1 Consent. By visiting our website or using our Services, you agree to the terms of this Privacy Policy, and you expressly consent to the processing of your Personal Information according to this Privacy Policy by us or by our affiliates. Your Personal Information may be processed by us in the country where it was collected, as well as other countries (including the United States) where laws regarding processing of Personal Information may be less stringent than the laws in your country. The legal and governmental authorities in these other countries may have greater access to your personal information than the authorities in your country.

6.2 Collecting and Using Your Personal Data

We may ask you to provide us with certain Personal Information that can be used to contact, identify, create an account, or collect payment from you. The Personal Information that we may collect from you, include, but is not limited to:

- First name and last name
- Address
- Email address
- Phone number
- Property information
- Billing information, including form of payment

6.2 Use of Your Personal Data

We may use personal data for the following purposes:

- To contact you by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application’s push notifications regarding updates or informative communications related to the functionalities, products, or contracted services, including the security updates, when necessary or reasonable for their implementation.
- To provide our Services to you
- To collect payment from you
- To provide and maintain our website, including monitoring the usage of our website.

- For other purposes such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns, and evaluating and improving our services, products, marketing, and your experience.

We may share your Personal Information in the following situations:

- **With your consent:** We may disclose your personal information for any other purpose with your consent.
- **With service providers:** We may share your Personal Information with third party service providers, software, tools, and platforms ("Third-Party Platforms") to facilitate your services and to contact you. You acknowledge that we may use such Third- Party Platforms in connection with our services and you consent to our use of your Personal Information on such Third-Party Platforms for the purpose of completing our services, which are governed by their own terms of service and privacy policies. You will not hold us responsible for the privacy practices, security, or data handling of any Third-Party Platforms.
- **With business partners:** We may share your information with our business partners to offer you certain products, services, or promotions.
- **For business transfers:** We may share or transfer your Personal Information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- **With affiliates:** We may share your information with our affiliates. Affiliates include our parent company and any other subsidiaries, joint venture partners, or other companies that we control or that are under common control with us.

6.3 Usage Data

Your Usage Data is collected automatically when you access our website. Usage Data may include information such as your device's internet protocol address (e.g., IP address), browser type, browser version, the pages of our website that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers, and other diagnostic data.

When you access our website through a mobile device, we may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile internet browser you use, unique device identifiers and other diagnostic data.

We may also collect information that your browser sends whenever you visit our website or when you access the service by or through a mobile device.

6.4 Tracking Technologies and Cookies

We use cookies and similar tracking technologies to track the activity on our service and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze our service. The technologies we use may include:

- **Cookies or Browser Cookies**. A cookie is a small file placed on your device. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do

not accept cookies, you may not be able to use some parts of our service. Unless you have adjusted your browser setting so that it will refuse cookies, our service may use cookies.

- **Flash Cookies.** Certain features of our service may use local stored objects (or Flash cookies) to collect and store information about your preferences or your activity on our service. Flash cookies are not managed by the same browser settings as those used for browser cookies.

- **Web Beacons.** Certain sections of our service and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of a certain section and verifying system and server integrity).

Cookies can be “Persistent” or “Session” Cookies. Persistent Cookies remain on Your personal computer or mobile device when you go offline, while Session Cookies are deleted as soon as You close your web browser.

Necessary or essential cookies are essential to provide you with services available through the website and to enable you to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these cookies, the services that you have asked for cannot be provided, and we only use these cookies to provide you with those services.

Persistent cookies allow us to remember choices you make when you use the website, such as remembering your login details or language preference. The purpose of these cookies is to provide you with a more personal experience and to avoid you having to re-enter your preferences every time you use the website.

6.5 Retention of Your Personal Data

We will retain your personal data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your personal data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

We may also retain usage data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our service, or we are legally obligated to retain this data for longer time periods.

6.6 Transfer of Your Personal Data

Your information, including personal data, is processed at operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your personal data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

6.7 Disclosure of Your Personal Data

Under certain circumstances, we may be required to disclose your personal data by law or in response to valid requests by public authorities (e.g., a court or a government agency).

We may disclose your personal data in the good faith belief that such action is necessary to:

- Comply with a legal obligation or court order
- Protect your personal safety or that of the public
- Protect against legal liability

6.8 Security of Your Personal Data

The security of your personal data is important to us, but please keep in mind that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security.

6.9 Links to Other Websites

Our service may contain links to other websites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

6.10 Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the updated Privacy Policy on this website.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

7. GENERAL

7.1 Survival. Any provisions of this Agreement which must survive termination of this Agreement to fulfill their purpose will survive termination of this Agreement or the termination or deletion of your File.

7.2 Entire Agreement. Subject to any supplemental contracts, this Agreement constitute the sole and entire agreement between you and The Stay Made Solutions Inc. regarding the Services and supersedes all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, regarding such subject matter.

7.3 Supplemental Contracts. Your use of and access to the Services is subject to any other written and duly executed contracts you may have with The Stay Made Solutions Inc.

7.4 Waiver. No waiver of any of this Agreement is effective unless it is in writing and signed by an authorized representative of the party waiving its right. No failure to exercise, or delay in exercising, any right, remedy, power or privilege arising from this Agreement operates, or may be construed, as a waiver thereof. No single or partial exercise of any right, remedy, power or privilege hereunder precludes any other or further exercise thereof or the exercise of any other right, remedy, power or privilege.

7.5 Governing Law & Venue. The courts in some countries, states, or provinces will not apply the law of British Columbia to some types of disputes. If you reside in one of those countries, states, or provinces, then where British Columbia law is excluded from applying, your country, state, or province's laws will apply to such disputes related to this Agreement. Otherwise, this Agreement and the Services are governed and interpreted pursuant to the laws of the Province of British Columbia, Canada and the federal laws of Canada applicable therein, without regard to principles of conflicts of law that would impose the law of another jurisdiction. You agree that the United Nations Convention on Contracts for the International Sale of Goods does not apply to this Agreement.

You submit to the exclusive jurisdiction of the courts of the Province of British Columbia.

7.8 Severability. If any term or provision of this Agreement is invalid, illegal or unenforceable in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other term or provision of this Agreement or invalidate or render unenforceable such term or provision in any other jurisdiction.

7.9 Headings. Headings are for convenience only and shall not affect the interpretation of this Agreement.

7.10 Enurement. This Agreement will enure to the benefit of and be binding upon the parties to this Agreement and their respective successors, heirs and permitted assigns.

7.11 Further Assurances. You agree to provide such further documents or instruments, and take such further actions reasonably requested by The Stay Made Solutions Inc. to effect the purpose of this Agreement and carry out its provisions.

7.12 Force Majeure. In no event will The Stay Made Solutions Inc. be liable or responsible to you, or be deemed to have defaulted under or breached this Agreement, for any failure or delay in fulfilling or performing any term of this Agreement, when and to the extent that such failure or delay is caused by any circumstances beyond our reasonable control, including acts of God, flood, fire, earthquake, tsunami, extreme weather events, snow or ice storms, impassable terrain or roads, explosion, war, terrorism, invasion, riot or other civil unrest, embargoes or blockades in effect on or after the date of this Agreement, national or regional emergency, strikes, labour stoppages or slowdowns or other industrial disturbances, passage of law or any action taken by a governmental or public authority, including imposing an export or import restriction, quota or other restriction or prohibition or any complete or partial government shutdown, or national or regional shortage of adequate power or telecommunications or transportation.

7.13 Notice. The Stay Made Solutions Inc. may give notice to you by email, letter, or SMS to the applicable address or number you provide on your file. You may provide legal notices to us by email at info@thestaymade.com.